



## **COVID-19 Protocols**

We are dedicated to providing all of our clients with the highest standard of care now and always. As per public health guidelines, we have strict policies in place to ensure everyone's safety and wellbeing. Please read our protocols below.

**You must have an appointment prior to coming into the office. Only the patient with the appointment will be allowed in. Please wear a mask to your appointment.**

### **When you arrive for your appointment**

Please sanitize your hands upon arrival and check in at reception.

Our staff will be wearing a medical mask at all times. Patients must wear a mask during the Covid-19 pandemic as per current public health protocols. Patients will be asked to purchase a mask at our front desk if they arrive without one. Please inform us ahead of time if you have a respiratory issue that prevents you from being able to wear a mask. Please update your health history so we are aware of any pre-existing conditions.

### **Screening**

All patients will be screened prior to coming in and upon arrival. Temperatures will be taken upon arrival. All patients will be pre-screened with a series of questions during the appointment confirmation process to ensure they have not travelled within the last 14 days and are not sick or have been exposed to someone who is. Anyone awaiting a COVID test or with COVID symptoms will need to reschedule their appointment. Patients will need to fill out the COVID questionnaire prior to treatment. Any staff experiencing COVID symptoms will not be allowed in the clinic until they are clear to do so.

### **Social Distancing**

Only the patient will be permitted in the treatment room. The waiting area is currently closed. Patients will be spread apart so no one is waiting. Patients will be asked to wait in their car until it is their turn if they arrive early or if we are running behind. A staff member will call you to come in when we are ready for you. We apologize for the inconvenience.

Social distancing will be a challenge in the treatment room. During these times, medical staff will wear a facemask and face shield during the course of each treatment, and clients will be required to wear an appropriate facemask when required during their treatment as well.

### **Sanitization**

Now and always, we strictly adhere to sanitation guidelines and sanitize all treatment equipment (treatment bed, laser, countertops, etc.) after treating each patient. All equipment is disinfected after every treatment. The room and bed are sanitized with anti-bacterial and anti-viral solution and wipes. The bed is covered with fresh paper for each patient.

At Amethyst Aesthetics, we take the health and wellbeing of both our staff and patients seriously. Please check our website for COVID updates. Thank you in advance for your cooperation in adhering to the protocols that have been put in place for everyone's safety.